



HOTEL DIRECTORY

A – Arrival & Assistance

Our reception team is available 24/7. Dial 0.

À la Carte Restaurants*

Olympos tavern – Operating hours: from 12.00 – 22.00

Trattoria – Operating hours: from 19.00 – 22.00

B – Bars*

Maistrali Bar - Operating hours: from 09.00 – 23.30

Sani Cove Bar - Operating hours: from 08.00 – 18.00

Pool Bar - Operating hours from 10.00 – 18.00

Beach

Sunbeds and umbrellas on the beach are available with minimum consumption. Each room may occupy one umbrella subject to availability with a minimum charge of two people per umbrella.

Kindly note that reservations are not permitted, and availability is on a first-come first served basis. Unattended sunbeds occupied only by towels for more than 60 minutes, may be released by our team to ensure a pleasant experience for all guests.

Buffet Restaurant NAOS

Breakfast: Served daily 07:30 – 10:30. Sundays 07.30 –11.00

Dinner: Served daily 18.30 – 21.30.

Dress Code required. Pets are not allowed.

C – Cars Rental Services

Please contact Reception.

Check-in | Check-out

Check-in from 15:00 | Check-out until 11:00

Early check-in and late check-out are subject to availability and with extra charge.

Upon arrival, all guests are required to present a valid passport or official identification document, in accordance with the applicable guest registration requirements.

Contact Us

Hotel Phone Number: +30 23740 31302 | Email: info@simantro-resort.gr | Address: Kassandria, 63077, Halkidiki

D – Doctor

Doctor on call (extra charge). Please contact reception.

E – Emergencies

Please call Reception immediately (0).

Entertainment

Morning activities and evening entertainment programs are offered daily. Weekly schedules are displayed at reception and in selected areas throughout the hotel.

Excursions

Please contact guest service desk.

G – Guest Services

Special requests.

Gym*

Modern gym (free of charge). Operating hours: 10.00 – 18.00. Closed on Sundays. (Entry is prohibited for children under the age of 18 without adult supervision).

H – Housekeeping

Daily cleaning service.

I – Information Services

For assistance, further information and local recommendations, please contact guest service desk.

K – Kids Club*

With fun activities, games, sports, and daily entertainment.

Operating hours: from 10.00 – 12.30 and 15.00 – 17.30

Mini Disco: 20.30- 21.00

Some activities may incur an additional charge.

L – Laundry Services

Please ask reception (extra charge).

Lost & Found Department

Please contact reception.

Loyalty Program

10% discount on next stay for bookings made directly from our website.

M – Maintenance

Please report any issues to reception.

Mini Market*

Operating hours: from 09.00 – 22.00 in high season and 10.00 – 18.00 in low season.

P – Parking

Parking is available at an additional charge, subject to availability is on a first-come first served basis. The hotel assumes no responsibility for damage or breakage to vehicles/motorcycles or items within them. Electric vehicle charging stations are available (extra charge).

Pet Policy

No pets allowed.

Pools*

Sunbeds and umbrellas at the pool, free of charge, subject to availability.

Operating hours: from 10.00 to 18.00. Please follow all safety guidelines. Lifeguard presence.

R – Reception

Available 24/7.

Restaurants**

Main restaurant

Breakfast: Served daily buffet style 07:30 – 10:30

Dinner: Served daily buffet style 18.30 – 21.00

S – Safety box

Use in-room safe, free of charge.

Smoking Policy

Smoking is not permitted in rooms or indoor areas. It is allowed only in outdoor areas where there is no relevant prohibition.

Spa*

Body treatments are available by appointment. Please book at reception.

Operating hours: from 10.00 – 18.00

T –Taxi

Taxi Services available upon request at reception.

TOWELS

Beach and pool towels are provided from the designated resort point. Room towels are not permitted to be used outside the room.

W – Wake-up Call

Available on request.

Wi-Fi

Complimentary Wi-Fi is available throughout the hotel. Network: SimantroFREE WIFI | Password: bookonline

Wishing you a delightful and relaxing stay.

**Operating hours may vary slightly depending on season and weather conditions.*

***Food policy*

At Simantro, the health and safety of our guests is our highest priority. To comply with HACCP (Hazard Analysis and Critical Control Points) food safety regulations, we kindly inform you of the following:

Outside food and beverages are not permitted in our restaurants. Only food and beverages prepared and served by our hotel may be consumed in our dining areas.

Food and beverages not produced by our hotel may not be consumed in any public area of the hotel. This includes all indoor and outdoor spaces.

Food may not be taken out of the restaurants. For hygiene and safety reasons, food served in our restaurants must be consumed on the premises.

These rules allow us to guarantee the quality and safety of everything we serve, and to protect the health of all our guests. If you have any special dietary requirements or needs, please speak to a member of our team. We will gladly do our best to assist you.